

Handling of video surveillance data Complete information on Data Protection

1. Who is responsible for processing your data?

Each hotel is responsible for the images captured by its cameras.

The different persons responsible are detailed below.

1.1. Contact details of the Data Protection Officer (DPO):

- Pago de Sancti Spiritus s/n - 47410 Olmedo - Valladolid
- protecciondedatos@castillatermal.com

2. Why do we process your personal data?

In the hotel we process the information provided by interested parties in order to guarantee the safety of people, goods and facilities.

No automated decisions will be made on the basis of the data provided.

3. How long do we keep your data?

The data will be kept for a maximum of 30 days, except for communication to Security Forces and Corps, and/or Courts and Tribunals.

4. What is our legal entitlement to process your data?

We indicate the legal basis for processing your data:

- Mission in the public interest. Ensure the safety of persons, property and facilities

5. What addressees receive your data?

Data is sent to the following addresses:

- Where appropriate, the State security forces and bodies, as well as the Courts and Tribunals, with the aim of providing the images if a crime has been committed

6. Transfer of data to third countries?

No transfers of data to third countries are foreseen.



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7. What are your rights when you provide us with your data?

Anyone has the right to obtain confirmation as to whether or not we are processing personal data concerning them.

Interested parties have the right to access their personal data, as well as to request rectification of inaccurate data or, if applicable, to request their deletion when, amongst other motives, such data are no longer necessary for the purposes for which they were collected. You also have the right to the portability of your data.

Under certain circumstances, interested parties may request restriction on the processing of their data, in which case we will only keep them to file or defend ourselves against complaints.

Under certain circumstances and for reasons related to individual situations, interested parties may oppose the processing of their data. In this case, the hotel will stop processing the data, except for compelling legitimate reasons, or the exercise or defence of possible claims.

You may exercise your rights in the following manner: addressing protecciondedatos@castillatermal.com.

Where commercial communications are sent on the basis of the data controller's legitimate interest, the data subject may object to the processing of their data for that purpose.

If you have granted your consent for a specific purpose, you have the right to withdraw the granted consent at any time, without detriment to the legitimacy of the processing based on the consent prior to withdrawal.

If you feel that your rights have been violated in regard to the protection of your personal data, especially when you have not obtained satisfaction in the exercise of your rights, you can submit a claim before the competent Control Authority for Data Protection through its website: www.agpd.es.

8. How did we obtain your data?

The personal data we process comes from: The interested party himself.